

South Plains Association of Governments

6811 Indiana Ave, Suite B • Lubbock, Texas 79413
Phone: 806.762.8721

REQUEST FOR PROPOSALS

DATE: 10/13/2026

10/20/2026

South Plains Association of Governments

24/7/365 Maintenance Services for Regional 911 PSAP Equipment

Lubbock, Texas – The South Plains Association of Governments is seeking competitive proposals from qualified firms to provide 24x7x365 maintenance, including preventive and on-site maintenance, for the regional 9-1-1 Public Safety Answering Point (PSAP) equipment and host sites in the South Plains region. The agreement term is expected to be December 1, 2026 through November 30, 2027.

To request the Request for Proposals packet or additional information, contact Kelly Criswell, Executive Director, SPAG, kcriswell@spag.org or call Nathan Campos at 806.762.8721.

Proposals must be received by SPAG, physically delivered to 6811 Indiana Avenue, Suite B, Lubbock, Texas 79413 or submitted electronically to kcriswell@spag.org, no later than 2:00 p.m. on Thursday, October 29, 2026. Proposals will be reviewed and presented to the SPAG Board of Directors for selection in November.

SPAG reserves the right to reject any and all proposals. Award is subject to approval by the SPAG Board of Directors.

The South Plains Association of Governments reserves the right to reject any or all proposals and waive any informalities. All contractors and consultants must be registered and eligible to participate in state or federally funded projects if applicable.